

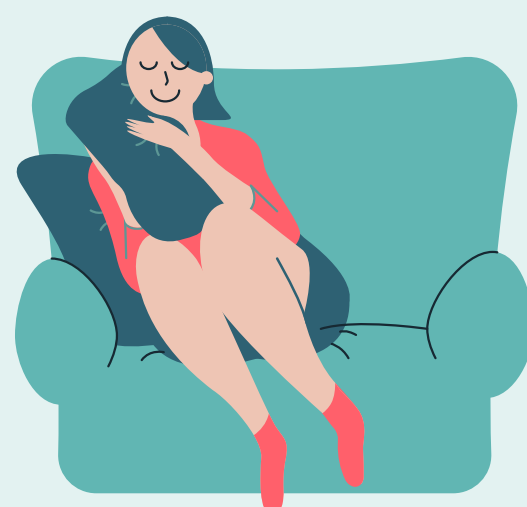


# What your treatment visit will look like

When you attend the practice, there will be some new protection measures in place. We understand that some of these might seem a little strange at first, so please read on to see how you can help us keep everyone safe.

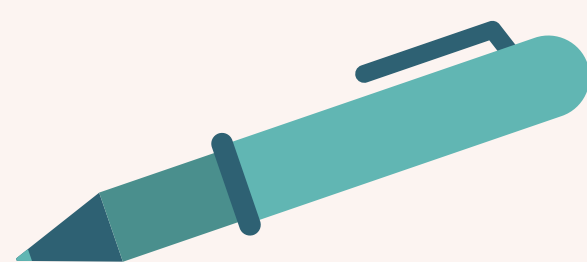
## Symptoms

Firstly, if you are experiencing any Covid-19 symptoms, please postpone or cancel your appointment



## Consent

There will be a Screening form to complete regarding your exposure to Covid-19. If you are considered high-risk, it may not be possible to treat you.



## Consultation

Initial and update consultations will take place via Zoom or phone/WhatsApp, prior to your appointment to discuss your needs and any Covid-19 issues. All documents and consents will be emailed to you and need to be signed in advance of the appointment.



## On arrival

Please remain outside until your appointment time. The waiting room will be restricted to 3 people max. Wash and/or sanitise your hands on arrival. Please wear a face covering. Your temperature will be taken. Please only bring a chaperone or legal guardian if necessary.



## Treatment

Within the treatment room you will be provided with a container in which to put your belongings. Please refrain from bringing too many extra items or touching too many surfaces!



## Precautions

The treatment room will have been thoroughly disinfected and all linens and sheets replaced for each client. I will be wearing personal protective equipment including a face covering, visor, apron and gloves for treatment.



## Departure

When the treatment is over, please leave all linens on the couch. Card payment can be made via contactless. You will then be checked out ensuring minimum contact with other clients. Use the sanitiser on your way out. More detailed aftercare will be provided online.

